



THE OHIO STATE UNIVERSITY

AIRPORT

General Tour Guidelines and Expectations

Conditions at the Airport

Your tour will take place inside various buildings and outdoors on “movement areas” of the airport. A “movement area” is an area where aircraft, fuel trucks, mowers, tugs, and maintenance trucks travel. It is very important that you are aware of your surroundings and stay with your tour guide.

Tours are rain or shine. Please dress appropriately for the day’s weather.

Limitations

Our facilities cannot accommodate strollers. There is limited wheelchair access.

Tours are conducted for people 5 years of age and older.

There are many bumps, steps, and stairs along the tour route. Please be sure that you can negotiate these obstacles.

We will accommodate no more than 20 people per group.

Photographs are permitted during some sections of the tour. Please ask your tour guide before shooting any photographs. Your tour guide will inform you when photographs are prohibited.

Behavioral Expectations

Your tour will take you very close to many aircraft. There is to be NO TOUCHING of the aircraft unless explicitly permitted by your guide.

Tours run for approximately 1 hour. This will vary depending on the tour size and age group. Children are expected to be attentive and courteous during the duration of the tour.

Your tour group will come into contact with various departments of the airport (i.e. maintenance, customer service, line service, etc.). Airport employees will be busy with their jobs. Please be respectful and quiet in these areas so they are not disturbed. Screaming, running, yelling, and horseplay will not be tolerated.

We ask that when your tour guide is speaking, please be courteous and listen.

Consequences

If guests are engaging in activities that are unsafe or disruptive to airport employees, tour guides reserve the right to cancel the tour or ask visitors to leave the tour.

No part of this tour is guaranteed. Your tour guide may eliminate portions of the tour if he or she feels that it imposes an unnecessary safety risk.